

Chapter 12 – Managing conflict

Trade union websites:

AFL-CIO America's Labor Movement – <http://www.aflcio.org>

Australian Council of Trade Unions (ACTU) – <http://www.actu.asn.au>

Canadian Labour Congress (CLC/CTC) – <http://www.canadianlabour.ca>

International Confederation of Free Trade Unions (ICFTU) – <http://www.icftu.org>

Trades Union Congress (TUC) (UK) – <http://www.tuc.org.uk>

Articles on developments in employee relations can be seen in the following country-specific sections of HRM Guide:

Australia – <http://www.hrmguide.net/australia/relations/>

Canada – <http://www.hrmguide.net/canada/relations/>

New Zealand – <http://www.hrmguide.net/nzealand/relations/>

UK – <http://www.hrmguide.co.uk/relations/>

USA – <http://www.hrmguide.com/relations/>